

UTILITIES

City of Columbia (electric, water, sewer, & trash) 573-874-7380 **within City limits*


Set up new service, move existing service, or disconnect your utilities online:

- Visit www.como.gov
- Click the **green** Utilities icon/box.
- Click the button that says: Start, Transfer, or Disconnect Service online! Click here.
- Fill out the form & submit.

Please Note the Following About Online Service Requests:

- Due to system constraints, requests cannot be made more than 30 days in advance.
- Applications are processed during regular customer service hours only: Mon - Fri, 8 a.m. - 5 p.m.
- Service requests dates **cannot fall on weekends or observed holidays.**
- For **Same Day Service**, applications must be submitted by 3 p.m. (**\$15 Same Day Service fee applies**)
- If you submit an application **after 3 p.m.** for service on the next business day, it is considered a **Same Day Service** request (**\$15 Same Day Service fee applies**).
- During student rush periods: June, July, and August, Same Day Service is not guaranteed.
- **Online applications cannot be processed if you have a delinquent account, or if there is a delinquent account at the requested service address. You will be notified if you need to provide additional information.**

Ameren Missouri (gas for hot water & heat) 1-800-552-7583

- Apply for gas service online at www.ameren.com/missouri.
- Click on the **blue Customer Service Center** icon.
- Click on the **blue Start, Stop, Move** icon.
- Click on **Start Residential**.
- Click on  the button if you are not already registered and follow the instructions.

***The electricity must be turned on before Ameren Missouri can turn on your natural gas service.**

You will need the following information to apply for service:

Primary account holder name, Service address where the service is to be turned on, Home phone number, Alternate phone number (if applicable), Social Security Number, Spouse or roommate name (if applicable), Employer, Mailing address if different than the service address, Effective date you would like the service to be turned on. ***Same day service is not available.**

Cable TV/Internet/Phone

CenturyLink - www.centurylink.com

or

Mediacom - www.mediacomcable.com

Other Helpful Information for Columbia, MO:

U.S. Postal Service (change your address online) <https://www.usps.com/realmove/>

Driver's License Bureau 573-474-4700 403 Vandiver Dr., Suite B

Voter Registration 573-886-4375 www.showmeboone.com/clerk/VoterRegApp.asp

Columbia Area Transit System 573-874-7282 126 N 10th St www.comoconnect.org

Daniel Boone Regional Library 573-443-3161 100 W. Broadway

Chamber of Commerce/Visitor Information 573-874-1132/573-875-1231 www.visitcolumbiamo.com

Downtown Columbia—The District www.discoverthedistrict.com

Police (non-emergency) 573-442-6131

Time and Temperature 573-449-0655

Weather Forecast 573-442-5171